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Attorney's Docket No. 2950P049

Patent

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Yan Zhao

Application No.: 09/752,896

Filed: December 26, 2000

For: A METHOD AND AN
APPARATUS FOR PROVIDING
PERSONALIZED SERVICE

Examiner: Nguyen, Cindy

Art Group: 2171

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**PRELIMINARY AMENDMENT ACCOMPANYING REQUEST FOR CONTINUED
EXAMINATION**

Dear Sirs:

In response to the Final Office Action mailed June 2, 2003 and the Advisory
Action mailed July 29, 2003, Applicant respectfully requests the Examiner to enter this
amendment, continue examination, and to consider the remarks that follow.

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